

COVID-19

FROM PUBLIC HEALTH TO PRACTICE – PART 3

IMMIGRANT POPULATIONS

WHAT IS DIFFERENT?



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December 2020

NO CONFLICT OF INTEREST TO DECLARE

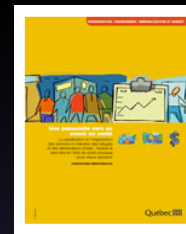


❖ Medical Advisor – Prevention and Infection control

- ❖ Working group - migrant and racialized population health
 - ❖ Montreal Public Health Direction
 - ❖ CIUSSS Centre Sud de Montreal

❖ Medical Director of Clinique des Réfugiés

- ❖ CISSS Montérégie – Centre



❖ 1999-2018 - CDAR : Clinique des demandeurs d'asile et réfugiés

- ❖ Asylum seekers and refugees
- ❖ CIUSSS Centre Ouest-de-l'île-de-Montréal

❖ Teaching - HERZL Family Practice – Jewish General Hospital , Montreal



McGill University – Adjunct professor

Sherbrooke University - Clinical teaching professor

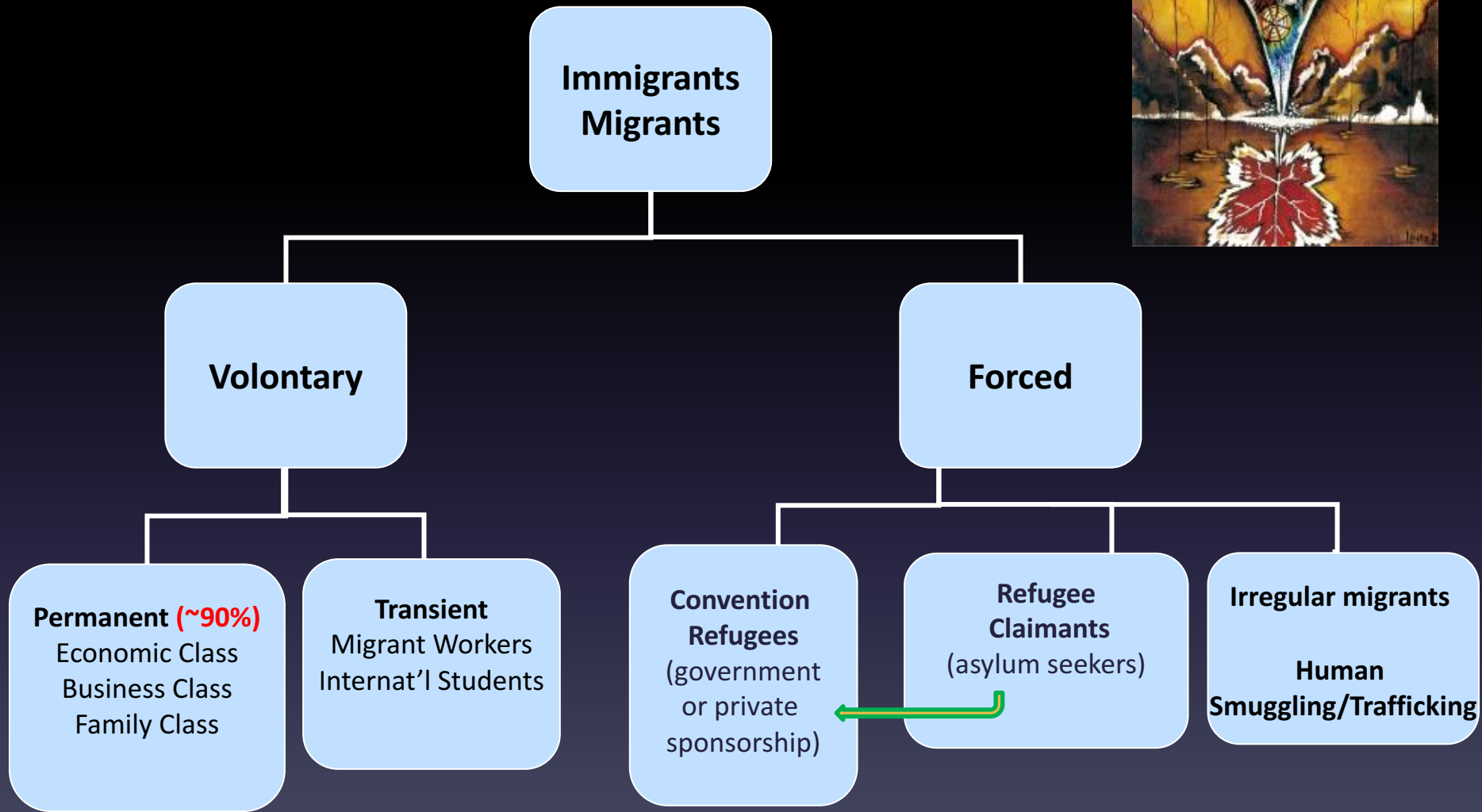
CCIRH committee - Canadian Collaboration for Immigrant and Refugee Health



Objectives



- *Recognize the particularities of COVID-19 affecting certain immigrant populations*
- *Identify useful resources in this context*



****Migrants with precarious status , uninsured, undocumented**

Since 21 Nov. – Must use Arrive CAN



Travel restrictions --- limited application guidelines + ↑ processing times:

➤ ↓↓↓ Arrivals

But priority for:

- vulnerable people
- people who perform or support essential services (ex : migrant seasonal workers)



Flying to Canada during COVID-19?

As of November 21, 2020, it is **mandatory** for all travellers flying to Canada to submit their COVID-related information digitally through ArriveCAN

Before you board your flight

You **must** use ArriveCAN to provide your:

- Travel and contact information
- Quarantine plan (unless exempt under conditions set out in the Mandatory Isolation Order)
- COVID-19 symptom self-assessment

You must be ready to show your ArriveCAN receipt when seeking entry into Canada; a border services officer will verify that you have submitted your information digitally. If you are an in-transit passenger whose final destination is not Canada, you do not have to submit your information.




After you enter Canada

Unless you are exempt under conditions set out in the Mandatory Isolation Order, you **must** use ArriveCAN within **48 hours of entering Canada** to:

- Confirm you have arrived at your place of quarantine or isolation
- Complete a daily COVID-19 symptom self-assessment during your quarantine period

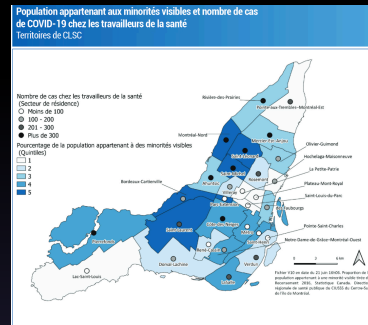
Use ArriveCAN by signing in online or by downloading the mobile app through Google Play or the Apple App store

Need help with ArriveCAN?
Visit: Canada.ca/ArriveCAN

COVID-19 - disproportionate toll on immigrant and racialized populations in several countries

- Ecological and Survey studies in Canada
 - Montreal, Toronto, Vancouver, etc..



INEQUALITY IN THE FACE OF THE PANDEMIC:
RACIALIZED POPULATIONS AND COVID-19
(Santé Montreal report)

<https://santemontreal.qc.ca/fileadmin/fichiers/Campagnes/coronavirus/situation-montreal/point-sante/populations-racisees/Populations-Racisees-Covid-19.pdf>

- COVID disproportionately affected those living in lower income areas and boroughs with high proportions of both new immigrants and visible minorities/racialized populations/ethnic diversity
- Longstanding structural and societal inequities have put these populations at higher risk of :
 - contracting the infection
 - suffering poor outcomes

"IMPACT OF THE COVID-19 CRISIS ON MONTREAL
"CULTURAL COMMUNITIES". STUDY ON THE
SOCIOCULTURAL AND STRUCTURAL FACTORS
AFFECTING VULNERABLE GROUPS

SHERPA University Institute

https://sherpa-recherche.com/wp-content/uploads/summary_impact_covid.pdf

COVID-19 - disproportionate toll on immigrant/refugee populations

CONTRIBUTING FACTORS

- Overrepresented in essential jobs
 - agricultural and food industry, health care, sanitation, warehouses...
 - women from visible minority over represented in health care work settings – ex. nurses, nurses aids, working long-term care, caregivers...
- longer commutes public transport or carpooling, buses
- Difficult living conditions
 - Overcrowding
 - Multigenerational households (vulnerable)
- Language barriers, lower fluency, literacy
- Inequities accessing testing and care
- Targeted discrimination and racism during the pandemic



Ontario ICES report Sept 2020

immigrants/refugees - 25 per cent of the Ontario population --- accounted for 43.5 per cent of all COVID-19 cases.

- Rates of testing lower for immigrants/refugees vs with Canadian-born
- Rates of positive results in those tested and per capita were higher across all immigration categories vs Canadian-born
- Employment as a health care worker, especially among women (45%), accounted for a disproportionate number of cases in immigrants and refugees (esp. origin Philippines, Jamaica, Nigeria)

COVID outbreaks immigrant/migrant workers



- Increased risk at workplace/conditions
 - difficult to respect preventive distancing measures
 - lack access to protective equipment, screening
- lack of information/understanding covid, rights
- Carpooling, worker commute buses
- Temp. agencies – mobility and exposure

COVID outbreaks on farms reveal crack in system that migrant workers slip through, say health-care workers **CBC Nov 2020**

CBC Radio - Posted: Nov 20, 2020 4:55 PM ET | Last Updated: November 20



Schuyler Farms experienced an outbreak even though it has been proactive in helping its staff access health care during the pandemic. It is the first in the Simcoe region to partner with the Grand River Community Health Centre to set up weekly clinics right on the farm during the pandemic. (Jeff Goodes/CBC)

Innovative strategy- onsite

- Screening
- access to care
- Spanish

Alberta - Cargill Meat processing plant Canada's largest single outbreak Majority immigrant/refugee workers

Diverse communities in Calgary facing discrimination over Cargill's COVID-19 cases



By Jill Croteau • Global News

Posted April 29, 2020 7:00 pm • Updated April 29, 2020 7:01 pm



- Multilingual onsite information sessions
- Onsite screening and prevention
- \$ and food - Support to self –isolate
 - Ex: ethnic adapted food supply

As primary care practitioners what can we do?



Language barriers – creative solutions

Phone line created by health care professionals speaking Creole - Mtl North, St-Michel, Rivière des Prairies



Town Crier trucks

SOYEZ INFORMÉS!

La Fondation des médecins canado-haïtiens (FMCH), L'Association médicale haïtienne (AMHE), le Ralliement des infirmières et auxiliaires haïtiennes (RIIAH), constituant le **Groupe FAR**, met à la disposition de la communauté haïtienne une ligne téléphonique où des professionnels de la santé parlant créole répondront à leurs préoccupations ayant rapport à la COVID-19, et les dirigeront si nécessaire vers les ressources disponibles dans leurs quartiers (Montréal-Nord, Saint-Michel, Rivière-des-Prairies).

Veillez s'il vous plaît partager ce numéro de téléphone avec tous les organismes communautaires, les médias radiophoniques et sociaux :

Groupe FAR (514) 316-6790, du lundi au dimanche, de 8h à 20h

Logos: FMCH, AMHE, RIIAH, MHE, RIH, and a logo for 'un partenariat avec les'.

Phone lines in Greek, Hindi, Punjabi, Tamil, Urdu, Bengali, Montreal - Parc Extension

TABLE DE QUARTIER DE PARC-EXTENSION

Pour de l'assistance par téléphone en Hindi / Punjabi / Grecque / Tamoul / Ourdou / Bengali

COVID-19 Έάν χρειάζεστε βοήθεια ή θέλετε να μάθετε περισσότερα σχετικά με τις υπηρεσίες που προσφέρουμε στο Parc-Extension? Παρακάτω καλύπτει τους:

- Προσφορά υπηρεσιών
- Διαθέσιμα φάρμακα
- Ενημέρωση για τον καιρό
- Αποκρίσεις για ασθένειες / εμβόλια
- Ενημέρωση για ταξίδια / εισιτήρια
- Πληροφορίες σχετικά με την ασφάλεια

Greek Τηρή και Πληρωμή: 17h - 19h (438) 299-7610

COVID-19 ਸੀ ਬਹੁਮੁੱਖੀ ਸਹਾਇਤਾ ਦੀ ਇਹ ਪੇਸ਼ਕਾਰੀ ਹੈ। ਅਸਲ ਵਿੱਚ ਵਧੇਰੇ ਜਾਣਕਾਰੀ ਲਈ 'ਸਿੱਖ' ਜਾਂ 'ਭਾਰਤੀ' ਕਮਿਊਨਿਟੀ ਦੇ ਮੈਂਬਰਾਂ ਨਾਲ ਸੰਪਰਕ ਕਰੋ। ਹੇਠਾਂ ਦਿੱਤੇ ਸੰਪਰਕ ਨੰਬਰਾਂ ਨੂੰ ਵੇਖੋ।

- ਖਾਣੇ ਪਕਾਉਣ
- ਚਿਕਿਤਸਾ
- ਖਾਣੇ / ਦਵਾਈਆਂ ਦੀ ਸਹਾਇਤਾ
- ਵੱਡੇ ਕਾਰਡੀਓਲੋਜਿਸਟ
- ਵੱਡੇ ਡਾਕਟਰਾਂ ਦੇ ਸੈਂਟਰ
- ਵੱਡੇ ਡਾਕਟਰਾਂ ਦੇ ਸੈਂਟਰ

Punjabi ਸੰਪਰਕ ਨੰਬਰ ਅਤੇ ਸਮੇਂ: 18:00 - 21:00 (438) 795-6386

COVID-19 क्या आपको Parc-Extension में से मुझे वेबसाइट से जाने से अधिक जानकारी चाहिए या मदद चाहिए? कुछ चीजें को देखें

- खाने की मदद
- चिकित्सा
- खाने / दवाइयों की मदद
- बड़े कार्डियोलॉजिस्ट
- बड़े डॉक्टरों के सेंटर

Hindi सहायता और समय: 18h - 21h (438) 795-6140

COVID-19 আপনার সহায়তা চাইব। সবও সমাধান করতে। খাবার বা চিকিৎসা-একটিবেশের পরামর্শ পরামর্শক্রমে।

- খাবার পরিষেবা
- চিকিৎসা
- খাবার / ঔষধি পত্রিকা
- পলিমিটারিডিয়াল
- ডায়াবেটিস
- ডায়াবেটিস

Bengali সংস্পর্শকার এবং বৃকসপর্শকার: 18:00 - 21:00 (438) 795-6244

Disseminating Multilingual Resources



Montreal Public Health – Santé Montréal

English Anglais	العربية Arabe	বাংলা Bengali	Kreyòl Créole haïtien	Español Espagnol
Français Français	Ελληνικά Grec	हिंदी Hindi	Italiano Italien	简体中文 Mandarin
Perse	Portugues Portugais	ਪੰਜਾਬੀ Punjabi	Русский Russe	Tagalog Tagalog
தமிழ் Tamil	Tigrinya	Urdu	Tiếng việt Vietnamien	יידיש Yiddish

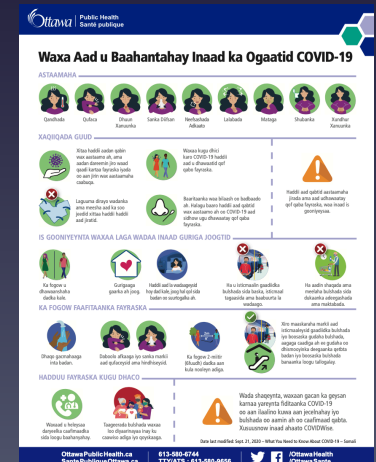
20 languages
101-Covid
How to quarantine
Much more...

<https://santemontreal.qc.ca/en/public/coronavirus-covid-19/informations-multilingues/#c39796>

Multilingual Audio and Videos – variety messages 18 languages

<https://www.diversiteartistique.org/capsules-multilingues-covid-19>

Other languages...
Ex: Ottawa Public Health



BARRIERS - ACCESS TO CARE HELP and PARTNERSHIPS



Refugee Clinics across Canada

- Toronto
- Calgary
- Quebec province ---- 14 clinics
- Ottawa
- Vancouver
- Moose Jaw
- Hamilton
- Kitchener
- Halifax
- St. Johns
- ...

Montreal
Sherbrooke
Quebec
Laval
Brossard (Montérégie)
St-Hyacinthe
Granby
Gatineau
Joliette
Drummondville
Trois-Rivières
Victoriaville
St-Jérôme
Rimouski



MTL area - PRAIDA
(Regional program for the settlement of
asylum seekers)

- COVID measures –
appointment only:
514-484-7878 ext. 64500
- Referral for psychosocial
services - request (DSIE)
FAX: 514-286-5733

Interim Federal Health coverage

Access to care for uninsured - pandemic

Ontario Ministry of Health – since March 2020 --- Access for all uninsured

1. Removal of the Three Month Waiting Period to access OHIP
2. Funding for Physician and Hospital Services for Patients without OHIP or Other Provincial/Federal Health Coverage



<http://www.health.gov.on.ca/en/pro/programs/ohip/bulletins/4000/bul4749.aspx>

Quebec Ministry of Health – since March 2020

ACCESS TO HEALTH SERVICES FOR COVID-19

Testing, care and treatment for COVID-19 are **free of charge**, regardless of the person's immigration status or health insurance coverage.

MTL - CLINIC FOR MIGRANTS WITH PRECARIOUS STATUS

COVID measures – Appointment only

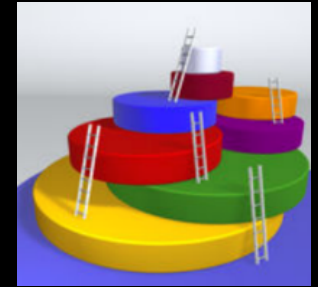
438-844-5696

Toll free line: 1-877-801-1678





Mtl Public Health Projects and Work in progress



*partnerships with
city of Mtl (BINAM), TCRI, boroughs
CIUSSS, SHERPA, community org. , religious and community leaders...*

- Pilot - Migrant workers : improving access to information (ex: \$ assistance), screening and capacity to quarantine, etc.
- Reducing language barriers – immediate telephone interpretation , dissemination multilingual information and updates
- Prevention and cultural mediation – with help of community and religious leaders
- Pilot to collect language, ethno-racial, immigration status data to better inform disparities and help better adapt and target public health interventions
- RAM (réseau d'agents multiplicateurs) – knowledge translation, prevention and capacity building in boroughs and communities
- Continued Advocacy for improving access and reducing inequities





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