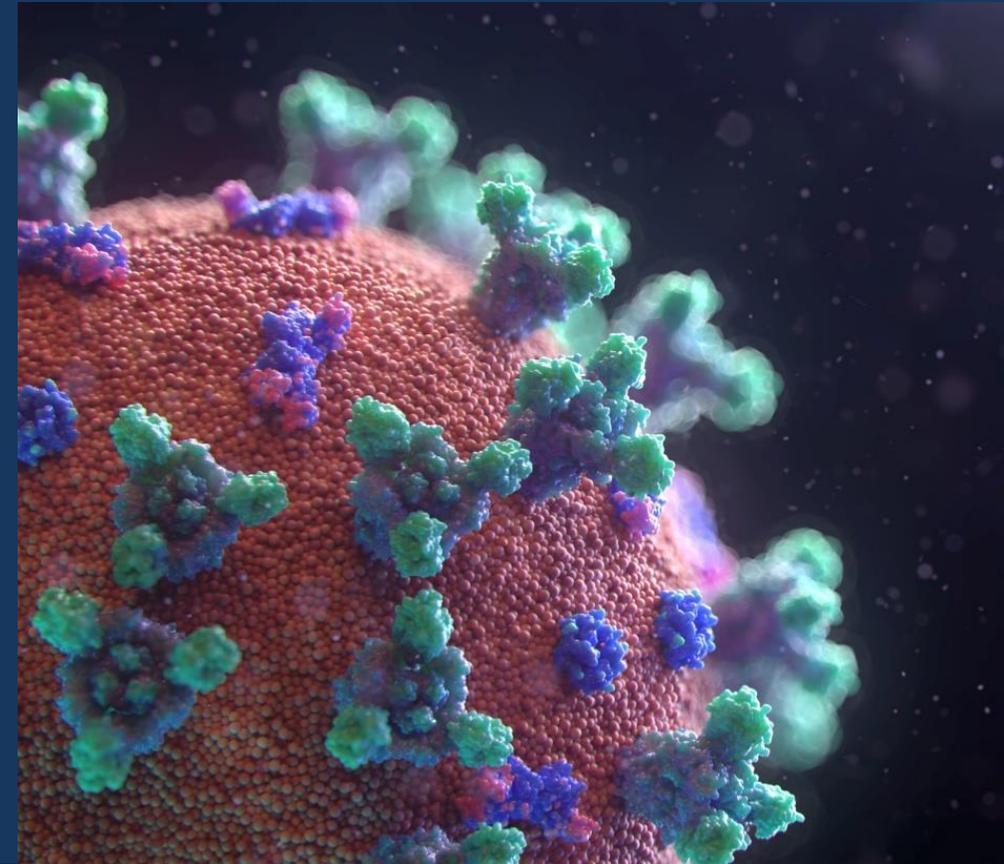


COVID-19: Virtual care and medical-legal risk

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McGill Annual Refresher Course for Family Physicians
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As a result of attending this session, participants will be able to:

- Recognize shifts in medical-legal risk as a result of the COVID-19 pandemic
- Describe three currently important areas of concern for medical-legal risk



Faculty / Presenter Disclosure

Faculty:

Katherine Lariviere

Employee of:

CMPA

Relationships with commercial interests:

- Grants / Research Support: none
- Speakers Bureau / Honoraria: none
- Consulting Fees: none
- Other: Saegis scientific planning committees

Conflict of Interest - I have no financial or professional affiliation with any organization that can be perceived as a conflict of interest in the context of this presentation.

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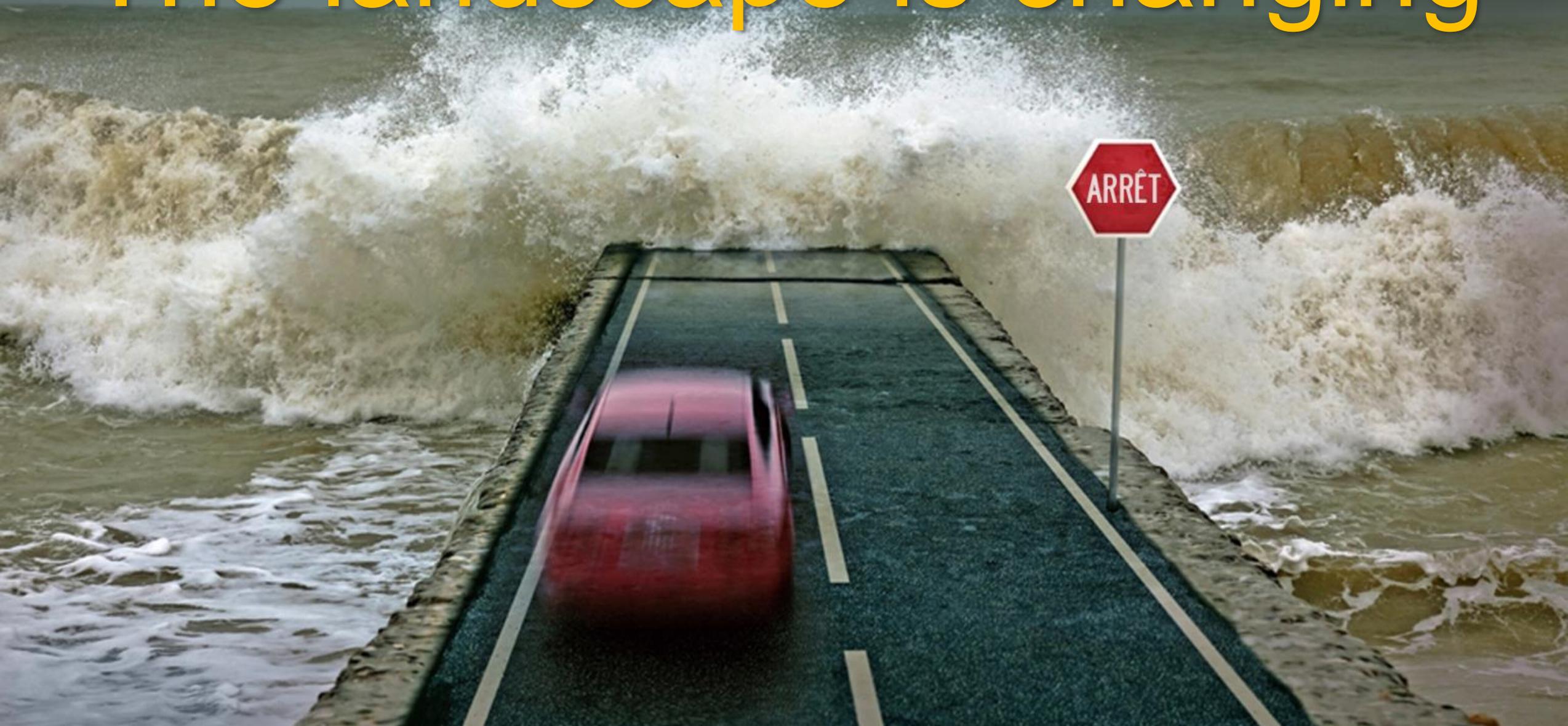
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Role of CMPA

- We are here to support you
- When in doubt, go back to basics:
 - Duty of care
 - Best interests of the patient
 - Reasonableness
 - Communicate
 - Document

The landscape is changing



Some things are changing ...

- Infection risk
- Workload
- Resources
- Information



...but some things stay the same

- Duty of Care - To look after *sick* patients
- Obligations - To patients, society, & ourselves
- Standard of care - Reasonable, prudent physician in similar circumstances

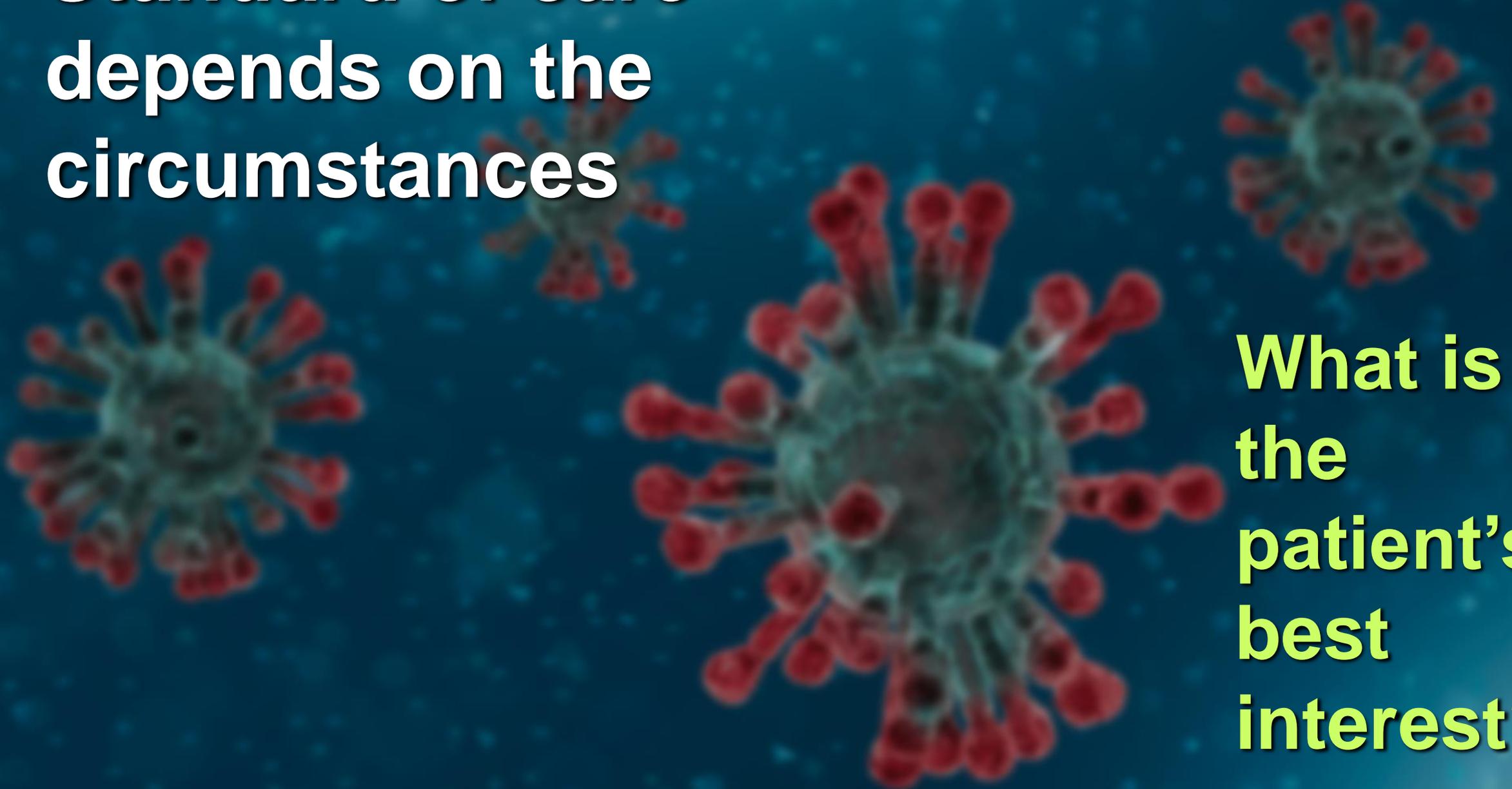




Exercise reasonable care, skill and judgement

**Standard of care
depends on the
circumstances**

**What is in
the
patient's
best
interest?**



Énoncé de position

du Collège des médecins du Québec



MAI 2008

Quelle que soit la situation et quelle que soit leur pratique, les médecins demeurent assujettis aux obligations déontologiques inscrites dans le *Code de déontologie des médecins du Québec*. Étant donné le caractère exceptionnel des urgences sanitaires, il faut toutefois faire preuve de discernement dans leur application dans de telles circonstances.

PERFECTION

Virtual Care

PPE

Resource limitations

Virtual care

- Standard of care
- Privacy and security
- Limitations
- Consent
- Documentation



**Ensure
adequate
monitoring
and follow-
up**



Verify understanding

PPE

- Keep up-to date with latest evidence and policies
- Balance obligations
- Seek alternatives



System factors

- **Prioritization**
 - Collaboration
 - Transparency
- **Procedures**
 - Standardize
 - Build in flexibility (expectations)



Resource allocation

- How do you manage a patient whose condition is deteriorating while on a wait list?
- What system do you have in place to monitor your patients while they are waiting for resources?
- Do you have a means and process to move patients up the waiting list when needed?

**We haven't
been here
before.**





■ **CMPA Safe Medical Care**

[www.cmpa-acpm.ca /covid19](http://www.cmpa-acpm.ca/covid19)

■ **CMPA Good Practices Guide**

www.cmpa-acpm.ca/gpg

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